

## 'The Redbridge Experience'

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Vision Redbridge Culture & Leisure
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#### I will explain:

- About Redbridge
- History / Redbridge Decision
- About Vision RC&L
- First 2 years operation
- Questions



#### **ABOUT REDBRIDGE**



- Outer London Borough
- 250,000 Population approx
- 97,329 households
- 5,652 Hectares (13,900 acres)
- 21 Wards / 63 Councillors



#### **ABOUT REDBRIDGE**



- 33 Con/18 Lab/10 Lib Dem
- 9<sup>th</sup> Most Diverse Community
- 36.5% Population BME
- Areas of Affluence & Depravation
- Deprived Areas –

Lower Life Expectancy

More General Health Issues



# REDBRIDGE LEISURE HISTORY



In House until CCT

Contemporary Leisure

CCL

Parkwood Leisure



#### LBR DECISION



- Establish a new NPDO April 2007
- Transfer of 4 sites
- TUPE of Parkwood employees
- NNDR (rates) savings
- VAT advantages
- Partnership approach



#### **BASIS OF IMPLEMENTATION**



- Funding Agreement
- Leases & Licences
- Condition Surveys
- Division of Responsibilities
- Political Will To Make It Happen
- Protection Re: Redundancies/ Utilities/ Maintenance



#### **VISION BOARD**



Community Representatives

Tony Maxwell
Martin Solder
Brian Spinks
David Miller
Mandeep Gabhari

Craig Burrow Megha Kumar

Council Representatives

Robin Turbefield Vinaya Sharma

Staff Representative

**Andy Jones** 

Managing Director

Keith Newton



#### SENIOR MANAGEMENT



#### **BOARD OF TRUSTEES**

Managing Director
Keith Newton

PA / Finance Manager
Carol Demain

Operations Manager Liz Petyt **Finance Director**Gary Crowther



## FIRST YEAR PERFORMANCE



- Fullwell Cross Phase 1
- QUEST
- Website
- Registered Charity
- Customer Consultation / User Groups





- Increasing Visits / Improving Performance
- Culture Change (Partnership)
- SPORTA / UKFN / FIA / APSE

- All Party Scrutiny
- External Audit / AGM 10/09/08



### 2<sup>nd</sup> YEAR CHALLENGES / OPPORTUNITIES



Exercise on Referral 01/09/08

Ilford Pools Closure 28/09/08

Redbridge Cycling Centre 01/11/08

Fairlop Waters 01/11/08

## **2<sup>ND</sup> YEAR PLANS / OPPORTUNITIES**



Fullwell Cross Phase II

Vision Investment – Café / Gym

Wanstead Leisure Centre 01/04/09

EPOS / Leisure Card

## **SUMMARY SINCE APRIL 2007**



- Facility Improvements
- Investment in new Equipment / Repairs
- Quality Awards
- Staff more customer focused/responsive
- Service Improvements (Compliments)
- Solid Financial Performance
- Expanding Partnership



#### **SPORTA INFO**



- 120 Leisure Trusts in UK
- 920 Individual Sites
- Combined Turnover £625m
- 210m customer visits
- 26,000 FT Employees







## 'Partnership is the Key'

www.vision-rcl.org.uk

